

# Plan of Service 2018-2023



## MISSION

To achieve an exemplary level of service by engaging our community through library resources, programs and services.



## VISION

The Wetaskiwin Public Library is an engaging, inclusive and accessible community resource centre with whole-community services.

## Our Values



- Inclusive: barrier-free, irrespective of age, race or gender
- Accessible: convenient hours, space and access to services
- Progressive: evolving, learning and adapting for community
- Safe and Welcoming: space, staff and services open and engaging to all
- Heart of the Community: a social, cultural and educational gathering spot

## It's no secret...the library is an invaluable community resource!

In addition to loaning books, magazines, DVDs, music CDs, comics, e-material, equipment, and games, the library also offers so much more! We also provide scanning and faxing services, exam invigilation, programs for all ages, WiFi, public internet, printing and computer instruction.



## Community Responsiveness

### Evolve & adapt with our community...

It's difficult for anyone to envision what life will look like in five years. While it's great to have a plan, it's also necessary to be able to adapt to change. The Wetaskiwin Public Library believes that it's vitally important to evolve WITH our community, rather than to be stuck with a plan that is no longer relevant.

A fluid, adaptable plan will allow us to:

- advocate for convenient space and hours
- create services in response to community feedback
- build programs to reflect our community
- engage in continuous collection development
- develop an expansion strategy
- review feedback annually



## Community Outreach and Collaboration

### Build meaningful relationships & connections with our community...

The Wetaskiwin Public Library wants to be where YOU are! To connect with community members, we will:

- offer space and support for cooperative programming, inside and outside the library

- offer outdoor space and programming
- introduce mobile lending
- expand services to our Indigenous communities
- bring library services to home-bound users
- connect with local businesses
- introduce and create services to meet the needs of other organizations, businesses and unique groups



## Community Awareness

### Our community has a story...but so do we and we want you to know it!

We heard from our community that some people are unaware of our library's awesomeness (gasp)! So...we need to do a better job.

To fully engage Wetaskiwin and keep everyone informed about our collections, programs and services, we will:

- connect with you daily on social media
- maintain a current, meaningful website

- offer information sessions to schools, community groups and businesses
- build pop-up displays and little free libraries throughout the community
- ensure local media keeps you informed

## Community Literacy

### Literacy is about more than just books.

In today's society, literacy is multi-faceted. We are committed to bringing programs, services and material to the Wetaskiwin area that facilitate whole-literacy initiatives. In everything we do, we will create opportunities for **early thru adult literacy, play literacy, social literacy, and digital literacy.**



### Wetaskiwin Public Library

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